

#GN2020 Feedback			
Feedback	Number	Comment	
Judges			
Judge Ride	2	to mix it up, judges should alternate which end they start to ride from with stirrup irons available	
Judge Clinic	5+	Like to see judges stay and host a seminar or workshop	
Judging	10+	Keep judges as they are -it's what makes the GN do no publish scores one judge only per class	
Time	1	More time allocated to classes where judges ride and strip horses - particularly Friday	
Workouts	3	Confusing in description. Require SH and Open workouts only	
Workouts	1	No free workouts. Too many riders abuse time allowed.	
Marquee	6	keeping them isolated ringside excellent	
Scoring	3	Post publicly scoring of judges	
Scoring	6	perhaps more than one judge officiates class - one does workout and ride, other does led	
Scoring	3	all 3 judges officiate, using SHC scoring system perhaps 2 UK judges and 1 Aus. judge	
Scoring	2	would like to see judges score on ridability, movement, submission, paces, conformation etc. Scores posted for all to review - similar to dressage	
Scoring	5+	as per UK - 40 show, 40 rider and 20 conformation - 100 points	
Interview	5	more in-depth interview with judges. Announcer not horsey so doesn't ask the right questions Perhaps have Ringmaster ask questions of judges about what they are looking for	
Access	3	greater access to judges post event	
Feedback	20+	judges extremely fair and thorough and made their decision independently all judges could ride and were extremely transparent consistent in type and selection	
Top 12-14	5+	overt checking of all competitors called forward appreciated	
Judges	1	Rotate judges from UK with Australian judges, maybe every second year to mix the event up a bit. If not viable then maybe a mix of both each year. Works well for ENSW.	
Judges	1	I feel that the judging in open classes in Show Horse and Show Hunter do not need to facilitate a led component. In doing this it just tends to drag the classes out for a long period and Competitors, Judges and Spectators loose interest. This is not something that is done in Australia and why change the Australian Way at the Grand Nationals.	
Indoor Arena			
Arena Set-Up	20+	Elegant and not garish Horse Shoe amazing Centrepiece perfect, stunning more lighting amongst trees not invasive or scary to horses didn't take up too much of arena top end of arena need presidential type drapes covering handrails - looked great but can look better	
Efficient	20+	Extremely efficient and mostly on time with timetable- huge effort by everyone involved Best organised show in the world I have been to Amazing work by everyone involved	
Children's Classes	5+	Children get a lot of classes. Consider making additional classes for adults Many are top horses ridden by adults until they get into the arena. Consider banning adults riding these horses on the child's days judges should be briefed on a child's pony meaning - handler helping into arena is not a child's pony	
Children's Classes	1	A lot of these horses/ponies are ridden by professional child riders. Unfair on kids competing against them as they are usually very well connected. Why not have these events as a once only qualifier and give more kids the chance to qualify?	
Children's Classes	1	Accept the Reserve qualifier for the Child's class. Presentation of Owner/Rider took away excitement of waiting for winner. O/R being awarded last would take away from winner O/R loose interpretation of rules by riders Consider separate Owner/Rider Classes outdoors on grass	
Owner/Rider	10+	Prefer Smartest on Parade to Owner/Rider Consider recognition of highest placed young rider instead O/R not working as intended, perhaps home produced or similar O/R should have their own classes outdoors	
Owner/Rider	10+	Are they necessary at GN level	
Classes	1	Consider two nights - Open Saddle Horse and Open Show Hunter class judged by other judges not from UK etc., Big prizemoney pool	
Master Adult Rider Class	10+	Master Rider Class for riders over 40. E.g. 30 - 40, over 40 Older ladies don't want to compete against slim young ladies	
Front Row	1	Older riders would have a ball and be fun to watch, be a great feature class front row seats should be cordoned off to avoid feet, papers, bottles on ledge	
Aged Show Horses	1	Host classes for aged Show Horses who are qualified e.g.. Over 12 years perhaps a final at night with a different judge	
Ringmaster	1	better look from a transparency perspective when Ringmaster not in Ring, but understand the Ringmaster and Asst Ringmasters need breaks	
Pony Class	10+	Split Pony classes into 3 heights similar to EA Split pony classes into 3 heights similar to UK Split pony classes into 3 height but keep 12.2hh and under	
Off the Track	5+	OTT or Fashions on Field Classes only open to competitors entered, filler for one night	
Hack classes	5+	Hack classes should be held Saturday before rider classes, as some adult riders wont present their horse until the hack class is complete	
Shetland	5+	Shetland Leading Rein Class to make it worthwhile for Shetlands as they only have one class Shetland saddle class	

			Is this class necessary? Takes too long (took an hour at #GN2019)
	Tiny Tots	10+	Great class, showcases the future of the sport If Tiny Tots is a class without qualification and free to enter, why is runner-up child's not included as a qualifier
	Tiny Tots	1	Great class to encourage younger riders and also gives them a chance at competition like their older brothers and sisters.
	Off the Track	1	SHCA version of OTT would be a great evening class. Qualifying classes could be held in each state with the final hosted at GN as an evening class. (SHCV trialling in November.)
Procedures/Classes			
	Stewards	20+	Extremely transparent. Minimal attendance in ring by persons other than Ring Steward and Judge
	Grooms	2	Dress standards should apply Do they need to be SHCA members?
	Heats	1	Copy posted in Riders Retreat should assist
	Marshalling Area	5+	Extremely well organised, cones worked well
	Young horse classes	1	Instead of Young Horse classes, create Newcomer/Rising Star grand final for the winners at SHCA qualifiers.
Awards			
	Top 5	20+	Top 5 fantastic idea, best thing ever, great initiative
	Top 10	2	Top 5 do not require Top 10 sash, present these after Top 5 announced
	Rosettes	20+	Thanks for Coming' printed on ribbon not appropriate colours garish, should be traditional and prestigious - only available at GN looked great but way too many colours
	Sashes	10+	some sashes presented upside down - better training of volunteers consider GN plaques in centre of sashes - prestige Not Grand National quality, although photographed well
	Garlands	10+	Are garlands necessary for all classes Event must remain prestigious garlands hide the sashes - too much on the horse
	Garlands	1	Oversized garlands - safety concern creeping back in
	Rugs	3	Should go on horses as a lot of effort and promotes sponsor - if horse/riders comfortable presentation of rugs inconsistent - either on or off
	Lap of honour	1	control not best for some that chose to gallop indoors - need a plan
	Lap of honour	1	winner does full lap, 2/3/4/5 exit after half lap
	Audience	10+	screaming of audience needs to be managed, clapping encouraged
	Announcer	3	needs to speed up the process
	Presentations	10+	presentations were not rushed and were respectful of competitors allowing them to enjoy their moment to shine
Saturday Night			
	Too rushed	10+	Saturday Night too rushed and horses/riders not give an opportunity to shine Free workouts preferred More familiarisation
	Perfect	10+	perfectly timed. Moved quickly. Avoided a late night
	Music	10+	Music not uplifting Opera - bit boring
	Entertainment	5	Some entertainment required to lift event
	Grand Parade	10+	Excellent idea, would have been nice to complete a full circle like a true Grand Parade (Note: This was not done as 2 horses were very noise sensitive - safety)
	Grand Champions	3	include both Led and Ridden and Show Ride to determine Grand Champions
	Grand Champions	5+	Are Grand Champions necessary? Just Parade of Champions instead of Grand Champion
Outdoor Arena			
	Grassed area not mown	3	TN requested grass area be mown day before event. Grass arena surface not presented to the standard of a GN.
	Young Horse Classes	20+	loved these classes in some capacity - suggest Newcomer Breeder - great classes, allows us to showcase young stock
	No Newcomer classes	10+	Newcomer type classes would be fantastic newcomers/ YH should not be part of GN, recognise those qualified.
Administration			
	Office Area	1	Excellent set up
SIEC			
	Grassed area not mown	2	TN requested grass area be mown day before event. Grass arena surface not presented to the standard of a GN.
	Supportive	1	SIEC extremely supportive and couldn't be more helpful orange men appearing on live stream and photos
	Poo collection	5+	are they necessary - volunteers and stewards can assist Awards stewards spend a lot of time watching, can assist
	Disability Support/Access	1	Availability to hire scooters for those with a disability.
General			
	Medical	20+	Could not locate PINK when required communication poor with medical support Ambulance on site at all times additional and recognised first aiders for easy access
	Media Wall	5+	Media Wall similar to Barastoc
	Retailer Night	1	Have a night where retailers are open (no classes) and competitors meet retailers
	Apparel	2	Closing date for official apparel was too early as some qualifications had not been held

Feature Classes at Night	5+	Tuesday and Wednesday feature classes were great as usually nothing to do at GN at night other than Saturday night It would be great to have something each night to keep people involved and maximise participation in show
SHC Judges Scheme	5+	SHCA Judges scheme needs a totally review and in line with Uki system which is highly developed and could be taken advantage of
Grooms/ Employees	2	Not all grooms were SHCA members, some employees. What's our responsibility SHCA should know what insurance cover is in place for grooms of each large show team Best thing ever. Great fun for children prior to competition. Kids still talking about it. Extremely funny and friendly
Hobby Horse	20+	Consider hobby horse steeple chase around arena in heats Jello and powders on arena not liked by SIEC didn't seem to have any structure to it
Timetabling	20+	fantastic, worked well, ran overtime Friday, great idea
Outdoor screen	20+	great idea, competitor friendly, avoided running inside to watch rider, saw progress of class
Grand National	5+	No Grand National signs around venue. If you arrived at venue you would have no idea that it was called the Grand Nationals
Avenue of flags	5+	looked great and felt important when you drove in, spine tingling
Shetlands	5+	consider Shetland steeplechase
Welfare of Horses	1	Independent welfare officers monitoring horses and lunging/working of horses
Draw Rein and gadgets	3	Draw reins should only be used with snaffle bridles. Too many horses had gadgets when being worked outside of competition
Sponsor	3	hardly any competitor have contacted me to thank me for sponsorship
Treatment Sheets	1	Derek Major
Atmosphere	20+	very relaxed atmosphere, best it's ever been, everyone spoke to and helped each other The trade stall where to congested at the end where the walk over was, an OH&S issue. The GN merchandise stall needs to be outside the Secretary's Office so that it is easy for exhibitors to find.
Trade Stands	1	

Stabling

Much improved	10+	No delays in gaining access to SIEC, no queues waiting to gain access - the best ever Some challenges with stable and camping relocation - huge job and handled calmly and professionally
Online	5+	Consider online such as Nominat or Global with sponsors and teams given initial login code to book stable prior to others booking
Bond	5+	Increase stabling bond to a more significant amount as people appear to not worry about foregoing bond
Tack Room	5+	Tack rooms in stables must be banned, particular for #GN2020 where numbers will increase. The rules must clearly state that a stable cannot be used as a tack room and any breach of the rule will mean the immediate forfeiture of classes entered until the tack room is vacated

Camping

Camping	5+	Camping requirement (truck size/caravan etc.) to be provided when entering event Impressed that attention was paid to size of trucks and level ground
Online	5+	is there the ability to move this online?

Entries and Catalogue

Entries	10+	Loved the late closing date
Allocations of Competitor Numbers	2	Alphabetical allocation of competitor numbers means that A & B are always first. Some felt that this was an unfair advantage as if selected in Top 12 etc., they were lined up close to entrance - the busiest and most unsettling location. Random allocation of numbers preferred
Breeder Information	1	Include breed information in catalogue

Arena Familiarisation

Commencement Times	5+	Outdoor Grass arena commencement time too early - dark at 5.30am. No outside lighting available
Numbers on Indoor Arena	5+	Indoor Arena should have no more than 12 and be closely managed. Some days there were 20

Live Stream

Live Streaming	20+	Extremely positive and complimentary of hosts - Jeremy Roberts and Leonie Walsh sponsors got airtime interesting guests, kept it flowing loved daily update by Ringmaster need to interview rep's from state and NSW affiliates
Live Streaming	5+	Should be free reduced costs to members

Social Media Policy

Tagging of Judges	1	Competitors should not tag judges in photos of horses until Grand Champion classes are completed 2 judges received friend requests prior to event from people who they assumed were competitors - ignored requests until completion of event. No judges received inappropriate messages or images of horses from competitors. Each judge was aware that people had made enquiries about them and their judging
Friend Requests	Note	

Volunteers

Meet and Greet	10+	Would be good to introduce officials to volunteers before commencement of show induction of volunteers to talk through their commitment Briefing 10-15 minutes prior to commencing their appointment no one person in control and providing direction spread of volunteers mostly good
Roles and Responsibilities	3	roles and responsibilities need to be written and provided for all roles
Roles and Responsibilities	1	You should only need/have one or two people who deal with the volunteers, meeting them, advising them of their role for the day, explaining their responsibilities etc. needed someone in Administration Office to be go to person for all things GN, particularly
Management	10+	volunteers and their duties water bottles not provided to volunteers
Voucher	10+	voucher system for coffee and meals time consuming and didn't work The voucher system for tea, coffee, meals etc did not work, but in saying that I feel there needs to be a limit on refreshments etc supplied from the venue with vouchers as so many volunteers
Voucher	1	get tea, coffee etc and don't even drink it or finish it, they get because it is FREE. Tea, coffee etc should be available in the meeting area for all volunteers.
Payment	10+	Payment process of volunteers inconsistent, set rate for people working multiple days Stewards and Marshalls were amazing
Appreciation	10+	So efficient some too officious
Meals	5+	meals not made available to volunteers Saturday night
Duties	5+	Some volunteers didn't adhere to roster, may have led to overpayment
Communication Equipment	10+	better communication (Portable radios) required
Dress Standard	3	All volunteers must maintain a high dress standard at all times, no matter the role There needs to be a sign in / sign out book for volunteers showing the times they were present etc.
Admin.	1	Each volunteer should complete a volunteers form, advising of an emergency contact number, etc along with banking details so that any payments are made by direct deposit either at the end of each day or at the end of the event.

hospitality

Cheese and Wine Platters	10+	Great Idea - could have been amazing quality not controlled - poorly presented, biscuits soggy (Mandavilla) wine glasses plastic and not as promoted - mementos
Cheese and Wine Platters	1	While the Wine & Cheese was a great idea I was embarrassed to sell the tickets for the price. Soggy biscuits and a plastic glass :(I was thinking that perhaps a SHC Group could host the Wine & Cheese - do it like a smorgasbord, \$10 a head and limit it to say 50/100 people a night.
Bar	10+	Bar within marquee needs to be operating at all times
Marquee	20+	marquee looked amazing, much improved, the best that area has looked at GN marquee use should be encouraged throughout show - bar/drinks, nibbles, afternoon teas etc. Planned evening events would encourage greater use of hospitality
Night of Stars	20+	revised seating the best it has been - looked incredible meal great, very social
Mandavilla	10+	confusion over who were the SHCA hosts extremely expensive, felt that prices were increased Saturday